

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este aviso contiene información muy importante sobre su agua potable. Para una copia en español, favor de llamar al sistema de agua (650) 363-4100.

CSA 7 Water System (4100509) 1/15/25

BOIL WATER NOTICE

Boil Your Water Before Drinking or Food Preparation to Avoid Illness

Due to the recent water main break and shutdown which occurred on 1/15/25 the State Water Resources Control Board, Division of Drinking Water, the San Mateo County Health Department, and the County Service Area 7 Water System are advising residents of County Service Area 7 to only use boiled tap water or bottled water for drinking and cooking purposes as a safety precaution to avoid stomach or intestinal illness. The affected area includes: Pope Road, Section Below Pope Road, Memory Lane, and Trailer Park. We will inform you when tests show that water is safe to drink, and you no longer need to boil your water. We anticipate resolving the problem within one week.

If you have questions about other uses of tap water, such as bathing and dish washing, please call your water system or read this guidance: <https://www.cdc.gov/healthywater/emergency/dwa-comm-toolbox/before/tools/What-to-Do-During-aBoil-Water-Advisory.docx>

Do not drink the water without boiling it first

- Boil all water for one (1) minute (rolling boil).
- Let water cool before drinking.
- Use boiled or bottled water for drinking, brushing teeth, and food preparation until further notice.
- Boiling water kills bacteria and other organisms in the water.

If you are unable to boil your water:

Household unscented liquid bleach

- For clear water, use 8 drops (1/8 tsp.) of bleach for 1 gallon of water. For cloudy water, filter through a clean cloth and use 16 drops (1/4 tsp.) of bleach for 1 gallon of water.
- Mix well. Allow to stand for 30 minutes before using.
- Water may taste or smell like chlorine. This means disinfection has occurred. Water disinfection tablets
- Please follow the manufacturer's instructions.

For More Information

If you are concerned about your health or the health of a family member, contact your health care provider or

Water Utility contact: County of San Mateo Public Works – Utility Section (650) 3634100

State Water Resources Control Board District Office: (510) 620-3474

Local Environmental Health Jurisdiction: County of San Mateo Environmental Health (650) 372-6200

Please share or post this information with others who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.