

CSA7 Customer Advisory Committee  
March 27<sup>th</sup>, 2021 – 46<sup>th</sup> meeting

By videoconference

Meeting called to order at approximately 11 am

Attendees: Eric Black, Heather McAvoy, Joanne Lehner, Lena Silberman, Patricia O'Neal  
Host: Fred Deubert

1) December quarterly meeting minutes

Approval of the minutes was postponed until a quorum is present.

2) November/December/January budgets, second quarter capital improvement expense report, county funded capital expense report

An emailed copy of the proposition 218 notice was provided for those who had not yet received the hard copy.

Mark's emailed response to the Committee's inquiry regarding monthly billing was discussed, the decision not to pursue this approach was made due to increased costs.

The monthly budgets were discussed. Question of whether the rate increase expenses were included under sub account #5861.

The capital expense reports were reviewed. Discussion of Mark's emailed response to the Committee's inquiry regarding the fees charged in finding a second drilling site for the secondary water source. Question of whether contacting Environmental Health and/or involved property owner(s) regarding septic drainfield locations prior to future survey(s) was more cost effective. Question whether FEMA would reimburse cost of temporary generators.

Discussion of the need for and status of proposed water audit for certain grant applications.

3) Capital Improvements, improvement schedule, compliance

Reviewed the project scheduling and prioritization document.

Noted per Mark's email that in February 2021, DDW informed us that CSA 7 is now in compliance with the Haloacetic Acids 5 (HAA5) maximum contaminant levels (MCL). However, even though the recent annual running average levels for Total Trihalomethane (TTHM) have been below the MCL, DDW has not approved CSA 7 returning to compliance with this exceedance until further inspection and review of documentations related to the new aeration spray system has been performed.

#### 4) Annual meeting

Readoption of the existing by-laws was postponed until a quorum is present.

##### 2020 review:

The many programs we have developed over the years are functioning well and routinely. The Committee successfully modified operating procedures for safety during the pandemic. Followed various capital improvements through their different steps towards completion.

- additional source of raw water

- flocculation chamber recoating

- change sand media of sand filters

- new code compliant raw water steel tank

- northern area water distribution system

Our operator volunteered to perform a preliminary water audit at no charge.

Worked with the County to develop a rate increase proposal.

##### 2021 vision:

- no coronavirus

- capital improvements

- grant funding

- balanced budget

- continue to update database and perform pressure readings

- continue flushing program and install further flush valves as budget allows

- quarterly water audits

- functional website

- meter location mapping

- healthy watershed!

#### 5) Website

No new information.

#### 6) Meter mapping

No new information.

#### 7) Public comment

Lynette Vega of the Pope Neighborhood spoke regarding the rate increase.

Meeting adjourned at approximately 1:00 pm

Minutes by Patricia O'Neal, Acting Secretary