

COMMUNITY SERVICE AREA # 7  
CUSTOMER ADVISORY COMMITTEE MEETING MINUTES  
Saturday - July 11, 1998

The third meeting of the CSA #7 Customer Advisory Committee was held on Saturday, July 11, 1998 at the Merry Prankster Restaurant in La Honda.

Attending the meeting were Jim Barnett, Karl Brosing, Bill Gissler, Angela Jayko, Kevin Klingele, Tom Klingele, Heather McAvoy, Patricia O'Neal, Cyrus Yocum and Walt Callahan.

The meeting started at 10:12 AM. In the absence of the Cal Water representative, Walt Callahan presented an update on the County's discussion with Cal Water to take over the ownership and operation of the East Palo Alto Water District (EPAWD), CSA #7 and CSA #11 (Pescadero). Cal Water is interested in taking over EPAWD and possibly CSA #11. Cal Water is hesitant to take over CSA #7 because of the extensive water system upgrading that would be required by State agencies. If Cal Water is not interested in taking over the CSA #7 system the other options are:

- (1) Get some other small water operator/company, who would not have to comply with all the State and Public Utility Commission requirements;
- (2) Form a mutual water company to own and operate the water system; (Could contract with private company to operate system)
- (3) Continue as presently with the County operating the system;
- (4) County contract with a private contractor to operate the system.

The Committee asked Walt to again invite Cal Water representatives to meet with the Committee at their next meeting.

By reference to a preliminary budget for Fy 1997-98 report sheet (copy attached), Walt reviewed revenue and expenses for Fy 1997-98. Since actual revenue for the fourth quarter will not be available until the last week of July, the report is preliminary.

However, it is apparent that revenue is below anticipation, and expenses exceeded expectations. The July 6, 1998 memo from Walt, which transmitted the preliminary budget provided explanations for the expenditure increase and the revenue short fall. It and a final operation report for Fy 1997-98 will be available for the next Committee meeting.


The problems related to customer shut-off for non-payment and illegal connections was discussed. As a possible solution for identifying water loses from leaks and unaccountable consumption, installation of control meters within sections of the water system was discussed.

Walt reported that the application for a State revolving fund loan is still pending. The bond measure to fund the program will be on the November 1998 ballot.

It was agreed that the next meeting date would be scheduled for Saturday, August 15, 1998, 10:00 AM in the patio of the Merry Prankster Restaurant, La Honda.

The Committee meeting ended at 11:23 AM.

Prepared by

  
Bill Gissler, acting secretary