

COMMUNITY SERVICE AREA #7
CUSTOMER ADVISORY COMMITTEE MEETING MINUTES
Saturday - April 4, 1998

DEPARTMENT OF PUBLIC WORKS
COUNTY OF SAN MATEO
APR - 8 1998

The second meeting of the CSA#7 Customer Advisory Committee was held on Saturday, April 4, 1998 at the Merry Prankster Restaurant in La Honda.

Attending the meeting were Judy Barnett, Dave Collins, Bill Gissler, Angela Jayko, Kevin Klingele, Tom Klingele, Heather McAvoy, Robert Mittman, Patricia O'Neal, Cyrus Yocum, and Walter Callahan.

The meeting started at 10:10 AM with a description by Walt Callahan of the winter storm damage to the water distribution system. Walt described (1) that the damage to the intake was limited to some minor damage of the intake pipe and screen, (2) that the main distribution line attached to the bridge across La Honda creek at the trailer park was lost and had to be replaced, and (3) that several customers along the Alpine Creek were without water for some time due to the loss of the service lines. The cost for making emergency repairs was \$7,579 of which it was believed \$3,678 could be recovered from FEMA.

Regarding Committee organization, Bill Gissler agreed to continue to prepare minutes of the meetings. No member was selected as chairperson. Walt Callahan was asked to continue to prepare the meeting agenda and guide the Committee through the agenda at the meetings.

Walt Callahan distributed a one page summary of CSA #7's revenue and expenses for the last 3 quarters. Walt reviewed the summary, which included information on budgetary amounts, percent remaining, and footnotes explaining expenses. The Committee found the format detail adequate and accepted the report. A copy is hereby made a part of these minutes. In reviewing the report, Walt noted (1) that there were some problems related to unpaid bills and that service disconnections may have to be made; (2) that experience had found it would be better to read meters quarterly than biannually (a lot of time was being spent on customer service); and (3) that water consumption was less than anticipated which could result in lower revenue.

Walt distributed a copy of the final draft of the Brown and Caldwell CSA #7 water system evaluation report for the members' information and reference at future meetings.

Walt informed the Committee of the problems that the La Honda School was having to maintain a reliable water supply. The Committee members, recognizing that there were some mutual benefits, expressed a willingness to have the County Public Works Director explore with the County Health Department and School Officials a service connection with CSA #7 and present details to the Committee.

Walt also informed the Committee of preliminary discussions the County was having with California Water Service Company (CWS) acquiring the CSA #7 water service system. The County would like to get out of the current special water district services to East Palo Alto, Pescadero and La Honda. CWS is interested in servicing East Palo Alto, but not Pescadero or La Honda. The Committee members recognized that discussions were very preliminary, but expressed that they would be receptive to a presentation by CWS representatives at some future Committee meeting.

Walt reported that the State Department of Health Services were still in the process of reviewing loan application requests and that public hearings had not yet been held to finalize project priorities.

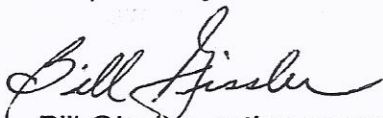
Bill Gissler reported that he had contacted in March 1998 the State Water Resources Department (SWRD) regarding the apportionment of expenses of the San Gregorio Creek water rights adjudication. No approved SWRD staff report in response to the 17 or so parties who had filed an objection with the Court was available. Bill encouraged members to stay vigilant with regard to this matter, and if they learn any thing to inform the other Committee members. It will be important to make our case before the appointed judge. We may have a very short notification period.

Kevin Klingele informed the Committee that the well he had drilled in his trailer park has been documented, but he does not anticipate disconnecting from CSA #7 service as long as water rates and service remain the same.

It was agreed that the next meeting date would be scheduled for Saturday, July 11, 1998, 10:00 AM in the vicinity of the La Honda Fire Station.

The Committee meeting ended at 11:15 AM.

Prepared by



Bill Gissler, acting secretary